

(i) Printed Pages : 2 Roll No.

(ii) Questions : 10 Sub. Code :

3	8	5	2
---	---	---	---

Exam. Code :

0	5	0	4
---	---	---	---

Master of Commerce 4th Semester

1059

Group B : HUMAN RESOURCE MANAGEMENT

(Organisational Change and Development)

(Same for USOL Candidates)

Paper—MC-407

Time Allowed : Three Hours]

[Maximum Marks : 80

Note :— Attempt *five* questions in all, selecting at least *one* question from each unit. All questions carry equal marks.

UNIT—1

1. 'Resistance to change is an irrational process' — Comment.
2. Discuss the features and characteristics of organizational development.

UNIT—2

3. 'Interventions are aimed at attaining employee commitment to their own choices' — Discuss.
4. Discuss in detail any two human process interventions.
5. Describe how T-group method can be used as an organization development intervention.

3852/FQZ-18201

1

[Turn over

UNIT—3

6. Discuss strategic interventions as an addition to organisation development techniques.
7. Discuss the methods and approaches in organizational re-engineering.

UNIT—4

8. Discuss the importance of organisational development in service sector.
9. Identify the role and competencies required for a successful OD practitioner.
10. Write short notes on the following :—
 - (a) Future Trends in OD
 - (b) OD in Global Context.